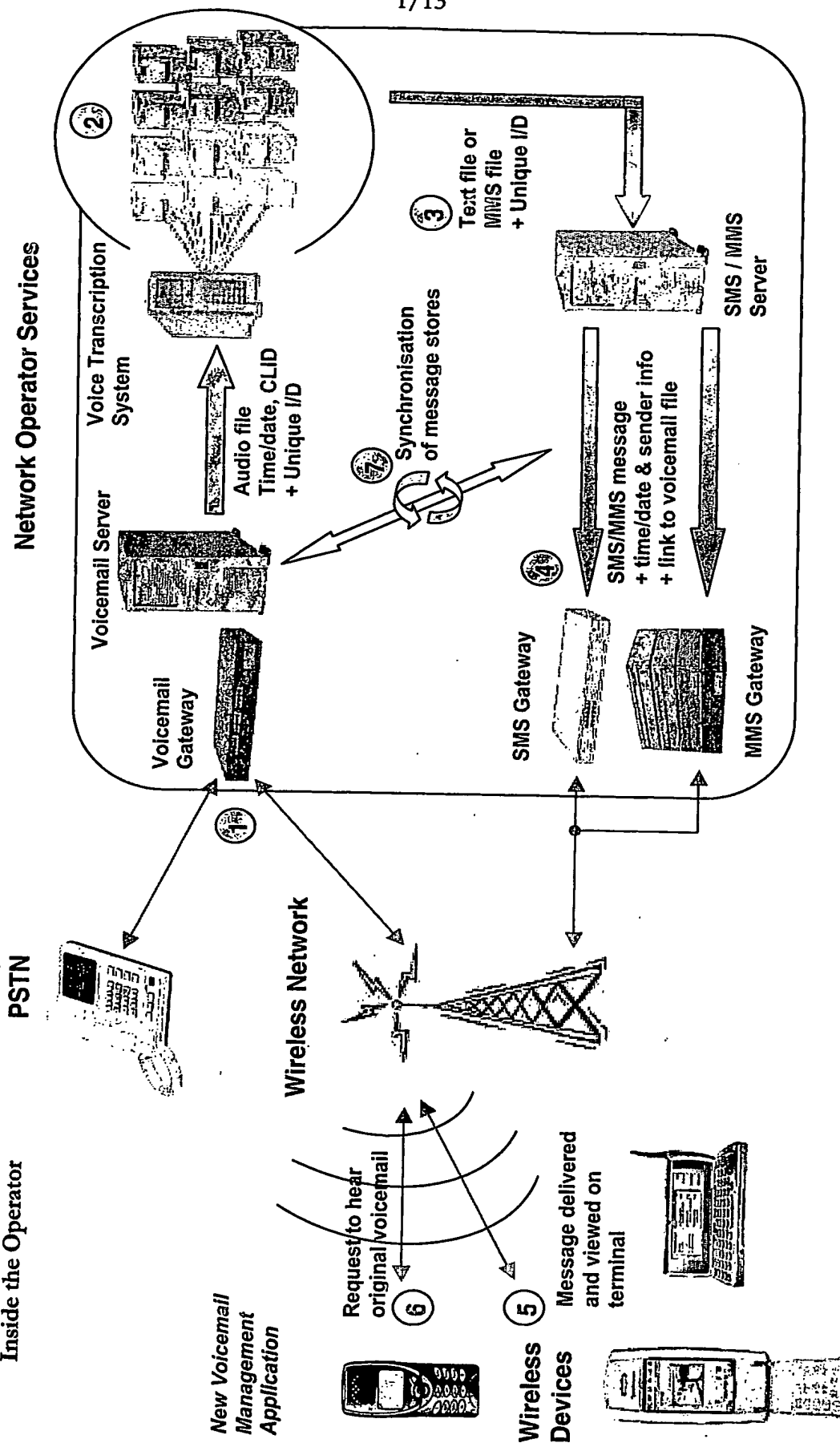


Figure 1

Inside the Operator



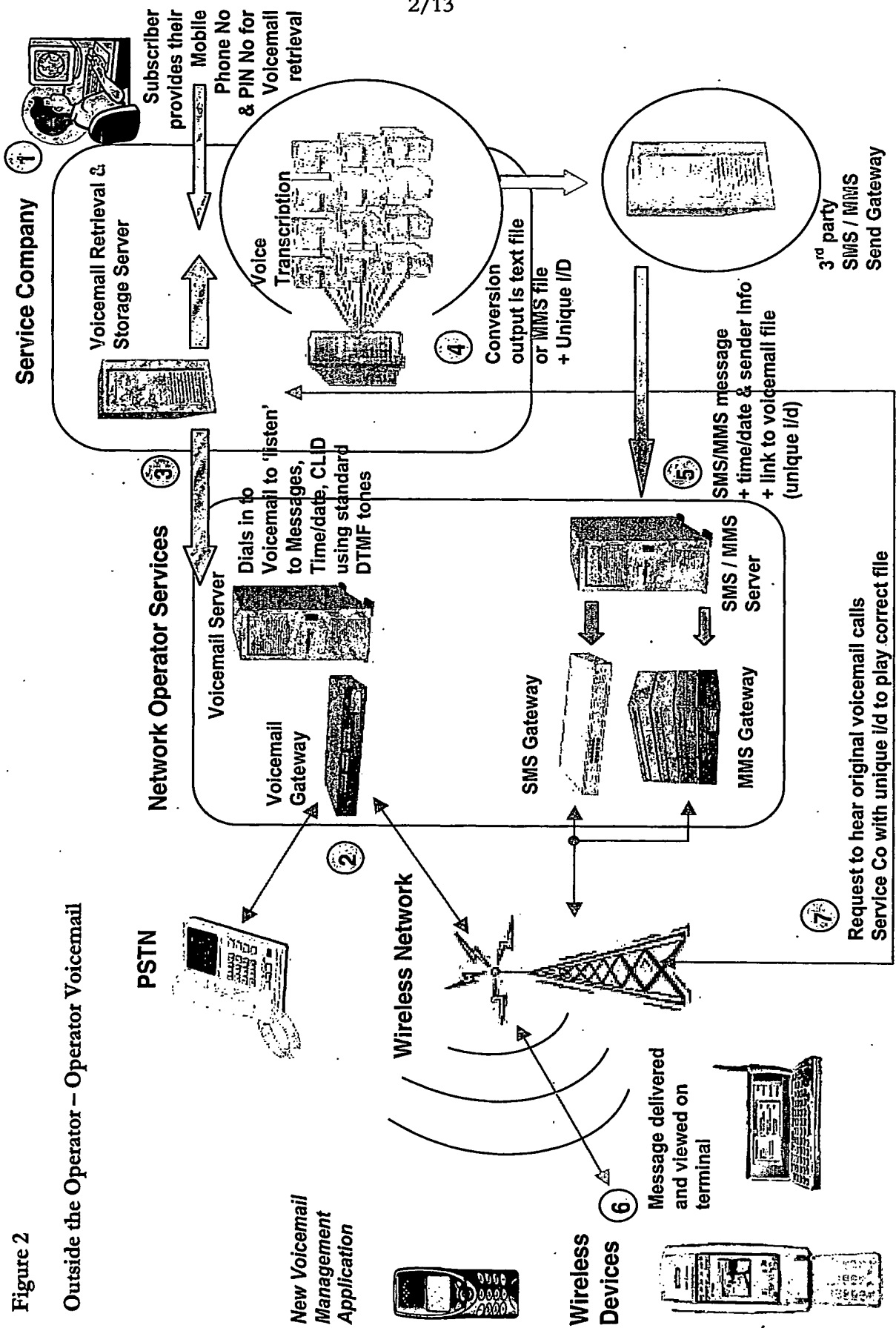
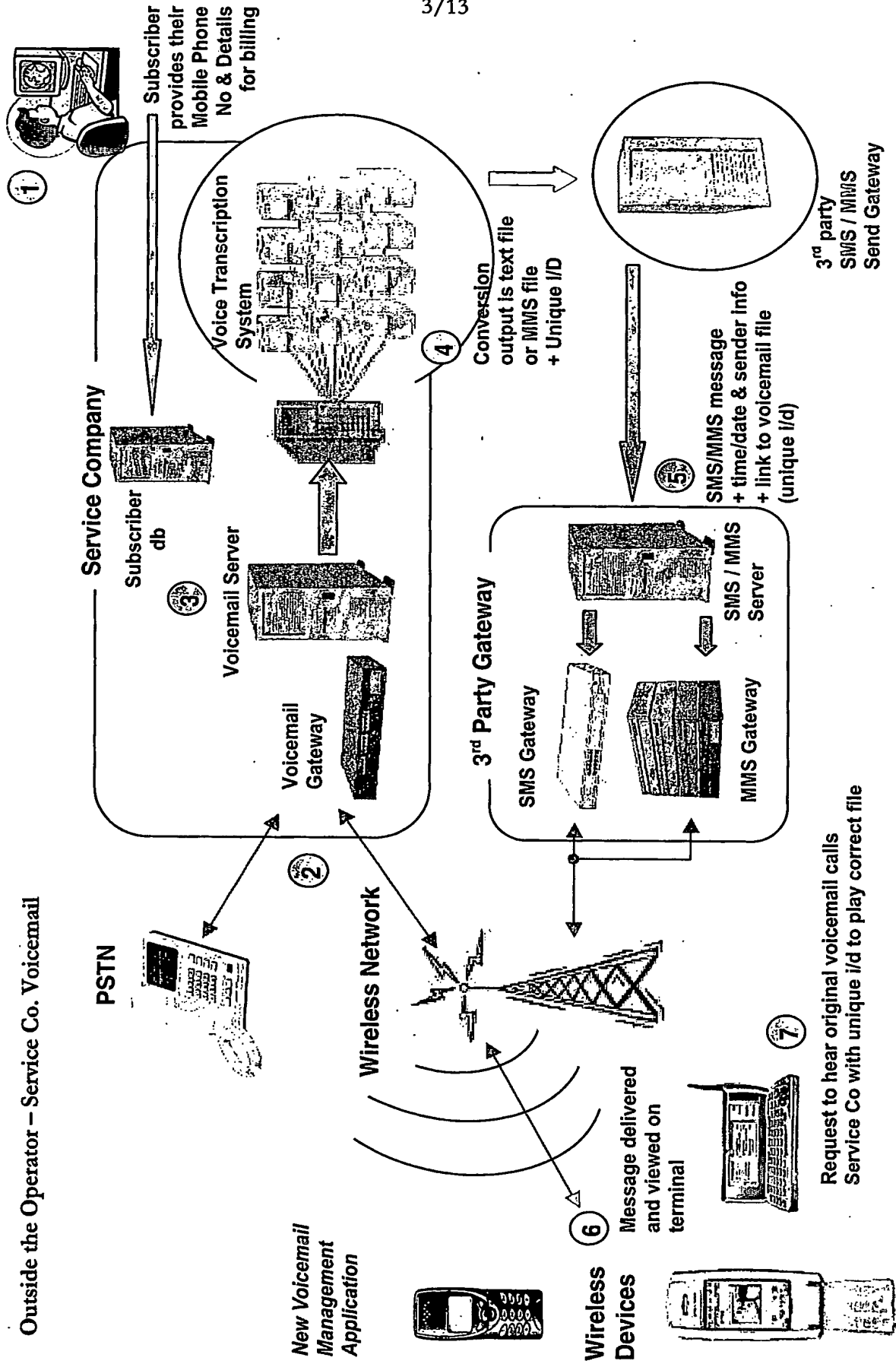


Figure 3

Outside the Operator – Service Co. Voicemail



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Figure 4  Homer Simpson

Figure 5  Julius Caesar

Figure 6

Fri 12 May, 17:20 I'll see you tonight for dinner at the Langham say 8pm. Don't forget the contract. Cheers
Options Back

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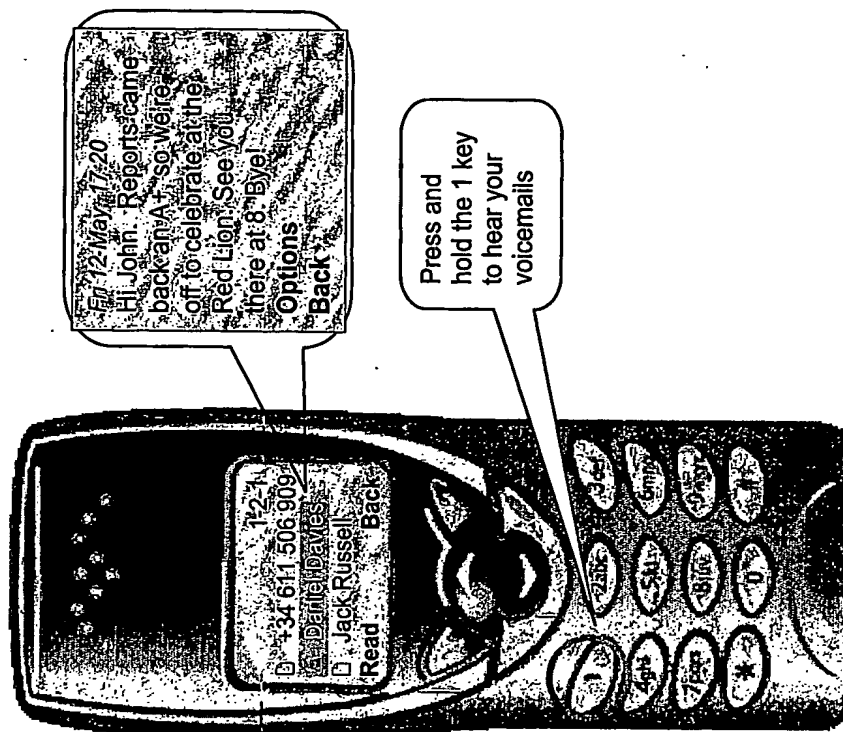


Figure 7

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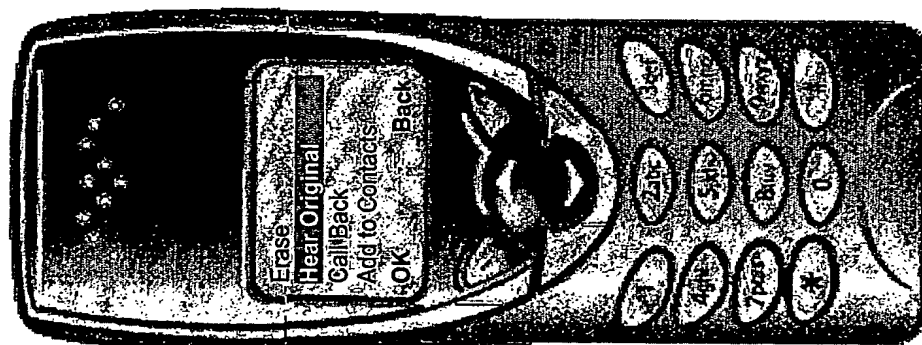


Figure 8

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Figure 9C

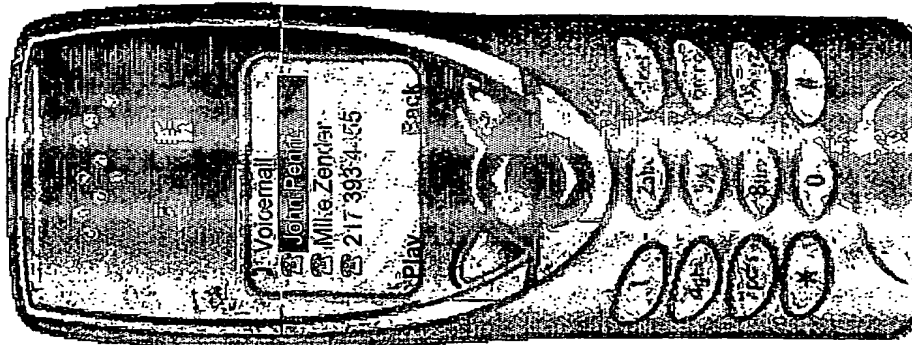


Figure 9B

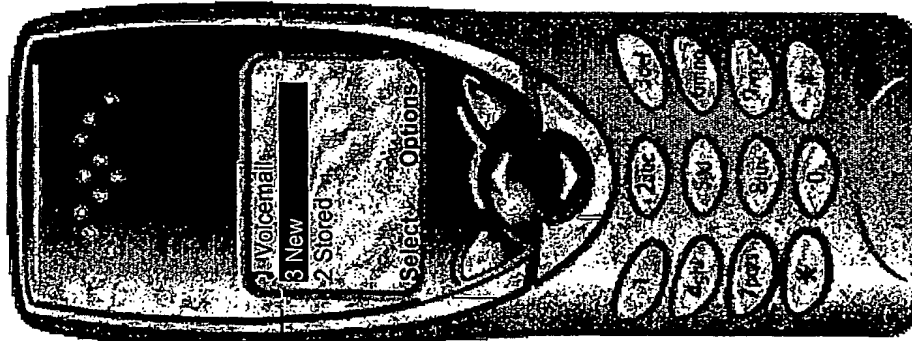
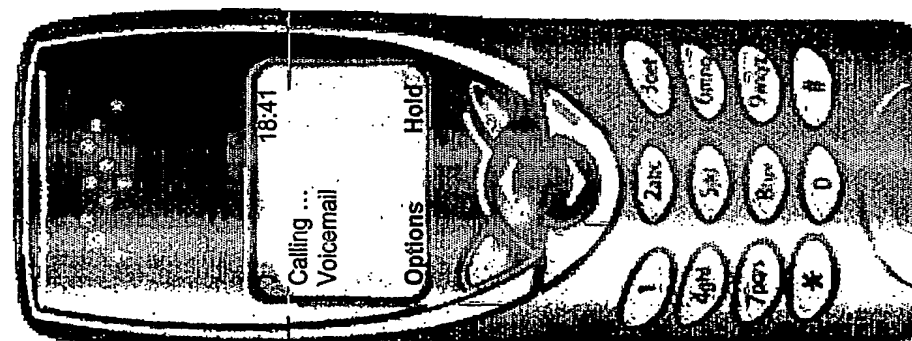
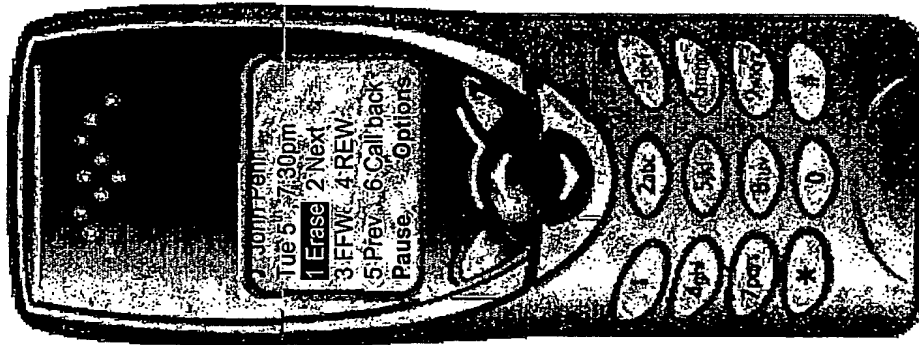


Figure 9A



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Figure 9D



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Figure 10

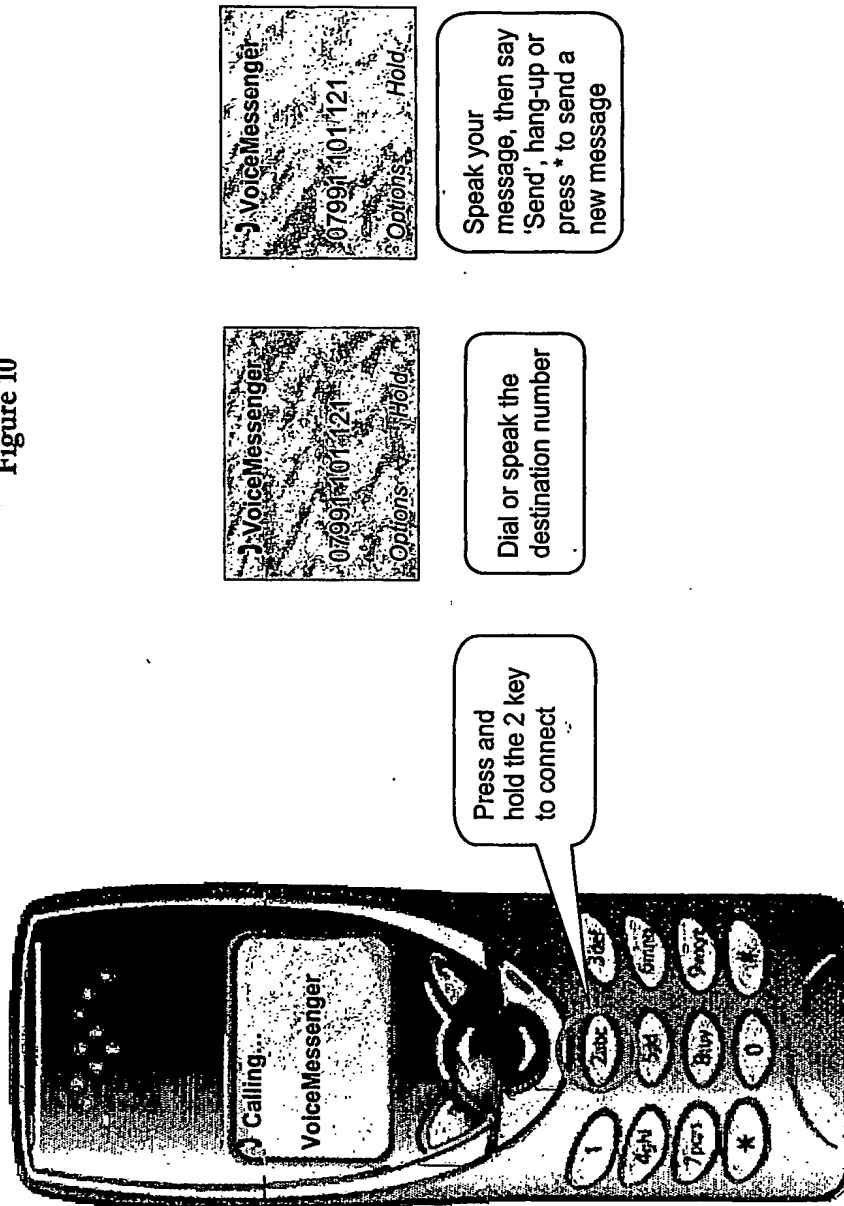
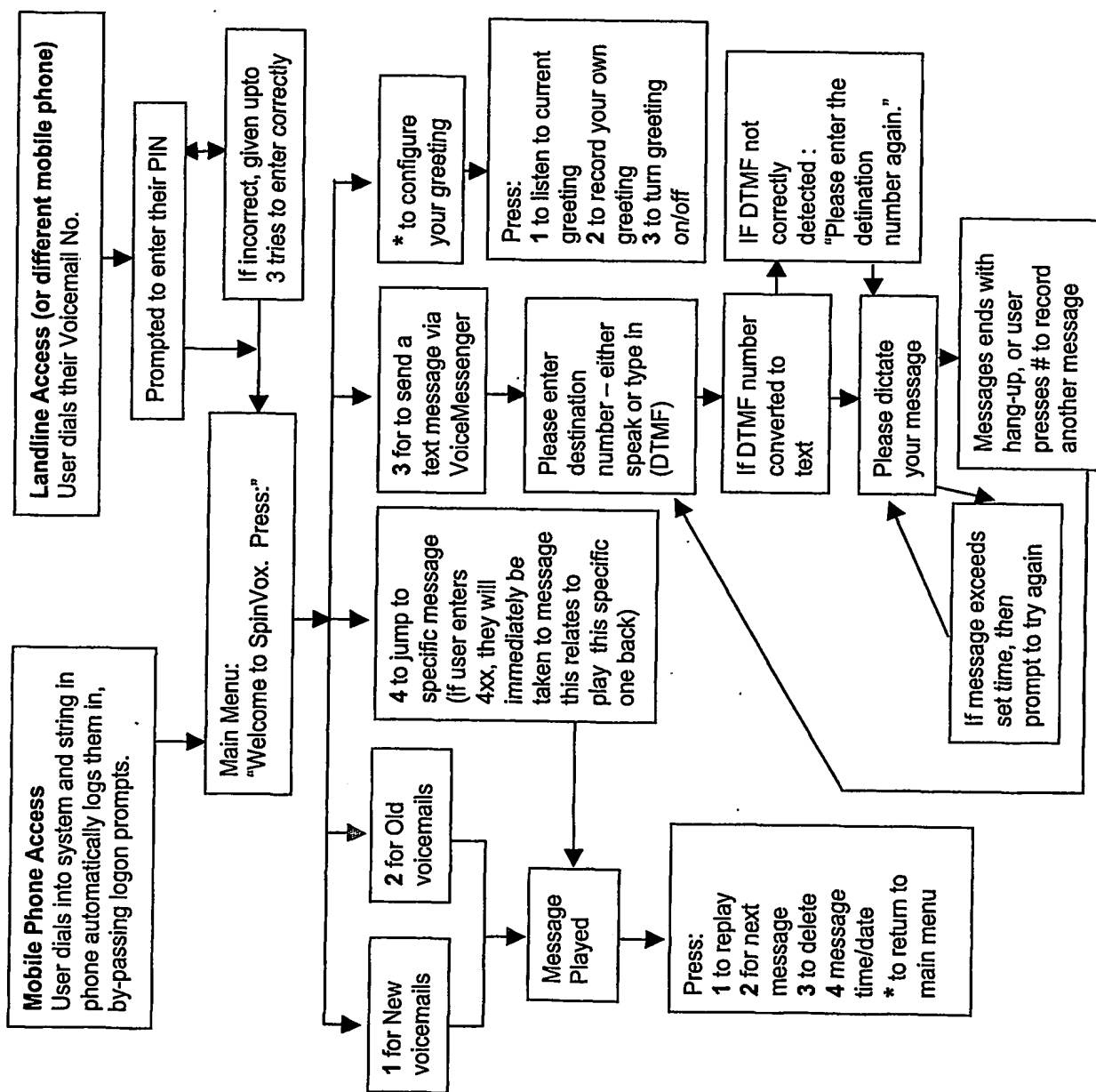


Figure 11



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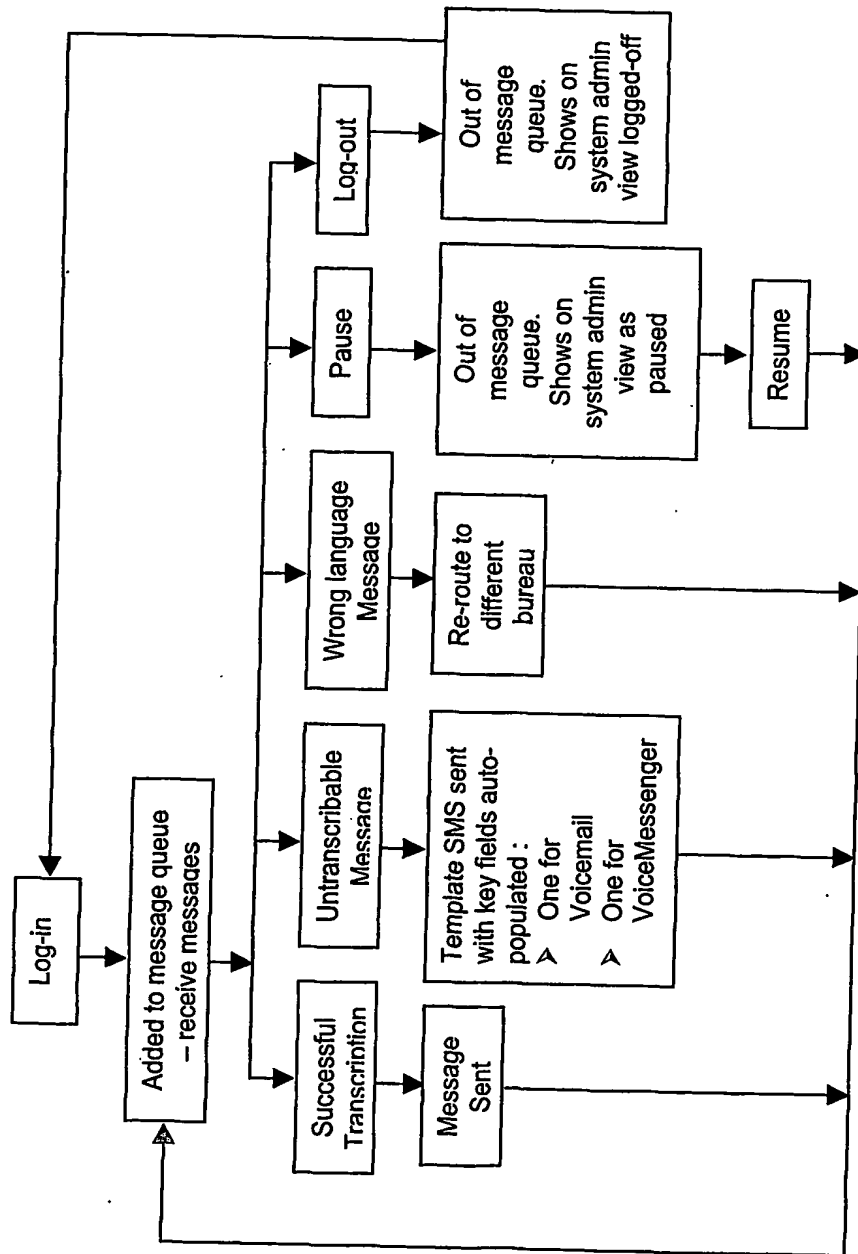
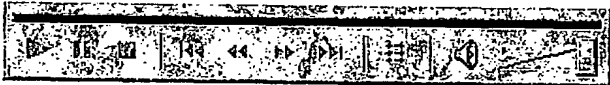


Figure 12


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Figure 13

Transcribe Assistant	
Currently logged in as:	Angelina
<div>Logout</div> <div>Pause</div>	
Message Type VoicemailView VoiceMessenger	
Arrived:	25/12/2003 14:15:20 16 secs
	
Message:	[Type message in here]
	Character Count : 0
<div>Send</div> <div>Untranscribable</div>	
<div>Reroute</div> <div>French - Paris bureau</div>	

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Figure 14

Transcribe Assistant	
Currently logged in as:	Angelina
<input type="button" value="Logout"/>	
<input type="button" value="Pause"/>	
Message Type	
VoicemailView	
VoiceMessenger	
Arrived:	25/12/2003 14:15:20 16 secs
	
To Tel No.:	<i>[Type in destination phone number, or auto-populated if DTMF tones detected (or VR in place in V2)]</i>
Message:	<i>[Type message in here]</i>
Character Count : 0	
<input type="button" value="Send"/> <input type="button" value="Untranscribable"/>	
<input type="button" value="Reroute"/> <input type="button" value="French - Paris bureau"/>	